

FORT HOOD COMMUNITY SERVICES COUNCIL MEETING

April 22, 2020

10:30 am – 12:00 pm

FaceBook Live

1. Welcome
Dr. Peter Craig
Director, Family and Morale, Welfare and Recreation (Family and MWR)
2. Opening Remarks
COL Jason Wesbrock
Fort Hood Garrison Commander
3. Community Updates
 - a. Carl R. Darnall Army Medical Center
COL Richard Malish
Commander
 - b. Directorate of Human Resources
Ms. Lorri Golya
Director
 - c. Army & Air Force Exchange Service
Mr. Dan Wise
General Manager
 - d. Commissary
Ms. Vicki Walker
Commissary Officer, Clear Creek
 - e. Directorate of Public Works
Mr. Brian Dosa
Director
 - f. Director of Family and MWR
Dr. Peter Craig
Director
4. Closing Remarks

Community Events Calendar and Community Information Sheet are available at

<https://hood.armymwr.com//programs/csc-calendar-events>

For additional information, contact Army Community Service at (254) 553-1593 or e-mail

usarmy.hood.imcom-fmwrc.list.community-services-council@mail.mil

Next CSC Meeting: TBD at 10:30 a.m.

CSC Documents



<https://www.facebook.com/pg/forthoodfmwr/videos/11>



Some presentations and materials distributed at Community Services Council do not represent the views of the Army or Fort Hood and do not constitute an endorsement, recommendation, or favoring by the Army or Fort Hood.

COMMUNITY SERVICES COUNCIL MEETING

April 22, 2020



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**Family and Morale, Welfare and Recreation
(Family and MWR)**

**Dr. Peter Craig
Director**

(254) 287-4339

peter.craig.naf@mail.mil

COMMUNITY SERVICES COUNCIL MEETING – April 22, 2020
ADMINISTRATIVE REMARKS

CSC DOCUMENTS



QR CODE

See back of the agenda

or

go online to

<https://hood.armymwr.com//programs/csc-calendar-events>

COMMUNITY SERVICES COUNCIL MEETING – April 22, 2020

OPENING REMARKS

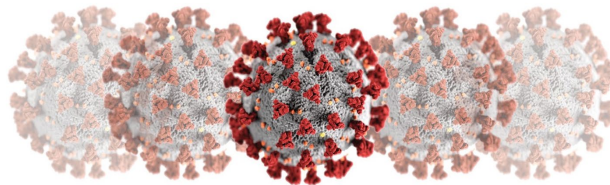
**COL Jason Wesbrock
USAG Fort Hood
Garrison Commander**

Carl R. Darnall Army Medical Center Healthcare Delivery Update

COL Richard Malish
Commander

(254) 288-8001

richard.g.malish.mil@mail.mil



COMMUNITY SERVICES COUNCIL MEETING – April 22, 2020

GARRISON SERVICES UPDATE



1. CRDAMC is treating sick patients

- Our posture is devoted to treating COVID-19 patients
- Staff is training on COVID-19
- ICU staff managing COVID-19 patients superbly

2. CRDAMC remains open 24/7 for your medical needs

- Access healthcare if you are feeling ill. Call first.
- Expect ongoing **front-door screening**
- Expect ongoing **visitation restrictions**

3. Respiratory Drive-through remains open.

4. Expect ongoing **tele-medicine** for routine healthcare needs

- Expect increase in use of 'skype'-type platforms

BLUF: 3 Essential Tasks Remain in Effect



3 Essential Tasks



As COVID-19 spreads we must prepare now for emergence of the virus within our community. We **can** mitigate the spread of the virus. In the upcoming months, we will need to **perform** three essential tasks at the individual Soldier and civilian level:

- 1. Self-Isolation.** When sick, stay home and away from others. If sick and you must go out, wear a mask. Protect your family and teammates from spread. We must isolate ourselves **early** (as soon as symptoms develop) and remain isolated until symptoms abate.
- 2. Use Telemedicine** whenever possible for healthcare. *Contact your provider by phone or message.* Unless you have severe symptoms and need emergent care, do not report to sick call, the emergency room, or urgent care.
- 3. Implement Social Distancing.** Remain dispersed even when well. Seek to maintain a 6 foot distance from others at all times. Wash your hands frequently, do NOT touch your face, and monitor yourself and others for symptoms.

**Prevent the spread of coronavirus
disease
(COVID 19)**



For up-to-date resources, definitions, and information visit:
<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

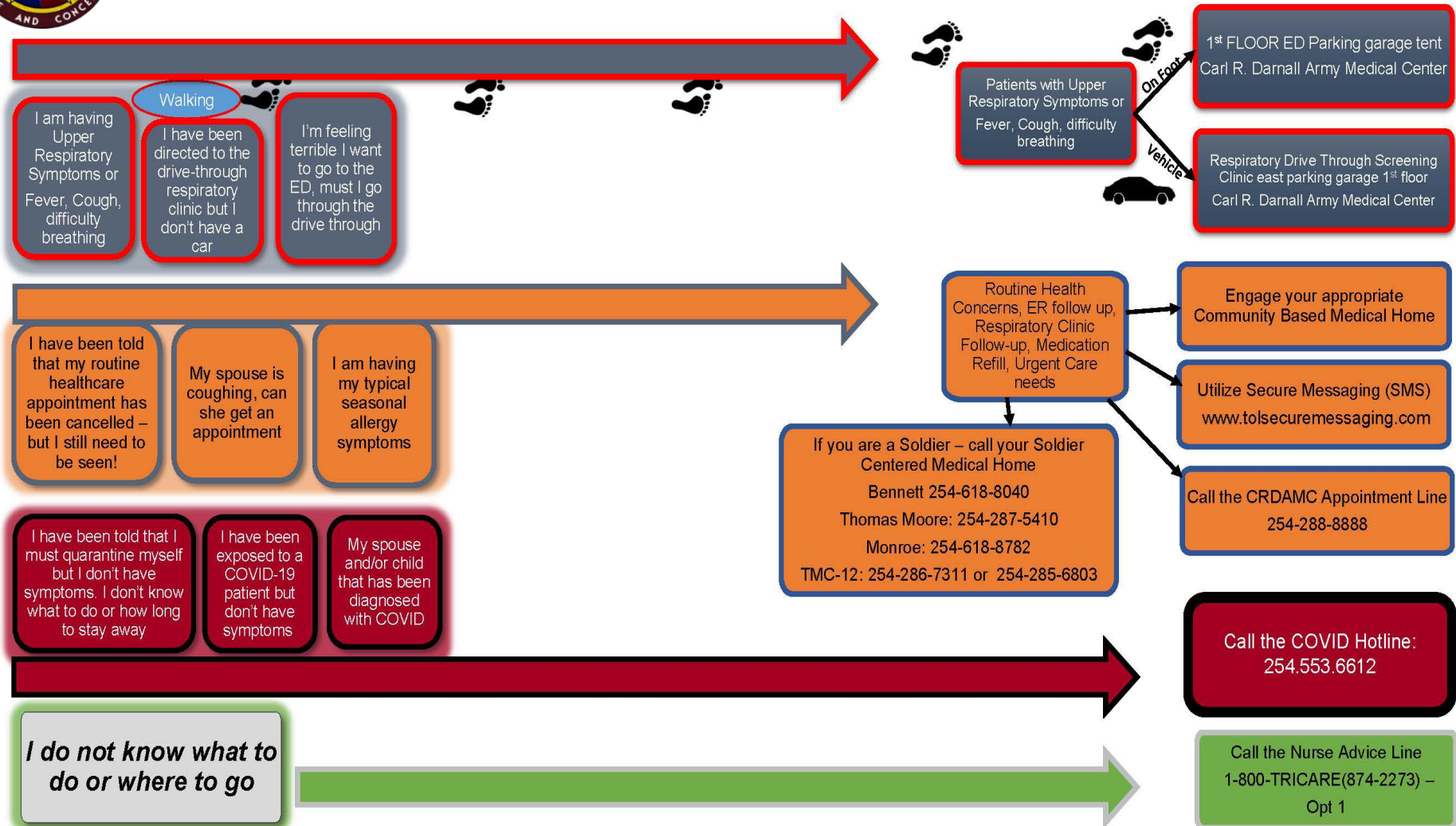
15 MARCH 2020

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GARRISON SERVICES UPDATE



Navigating CRDAMC in the time of the COVID-19 Pandemic



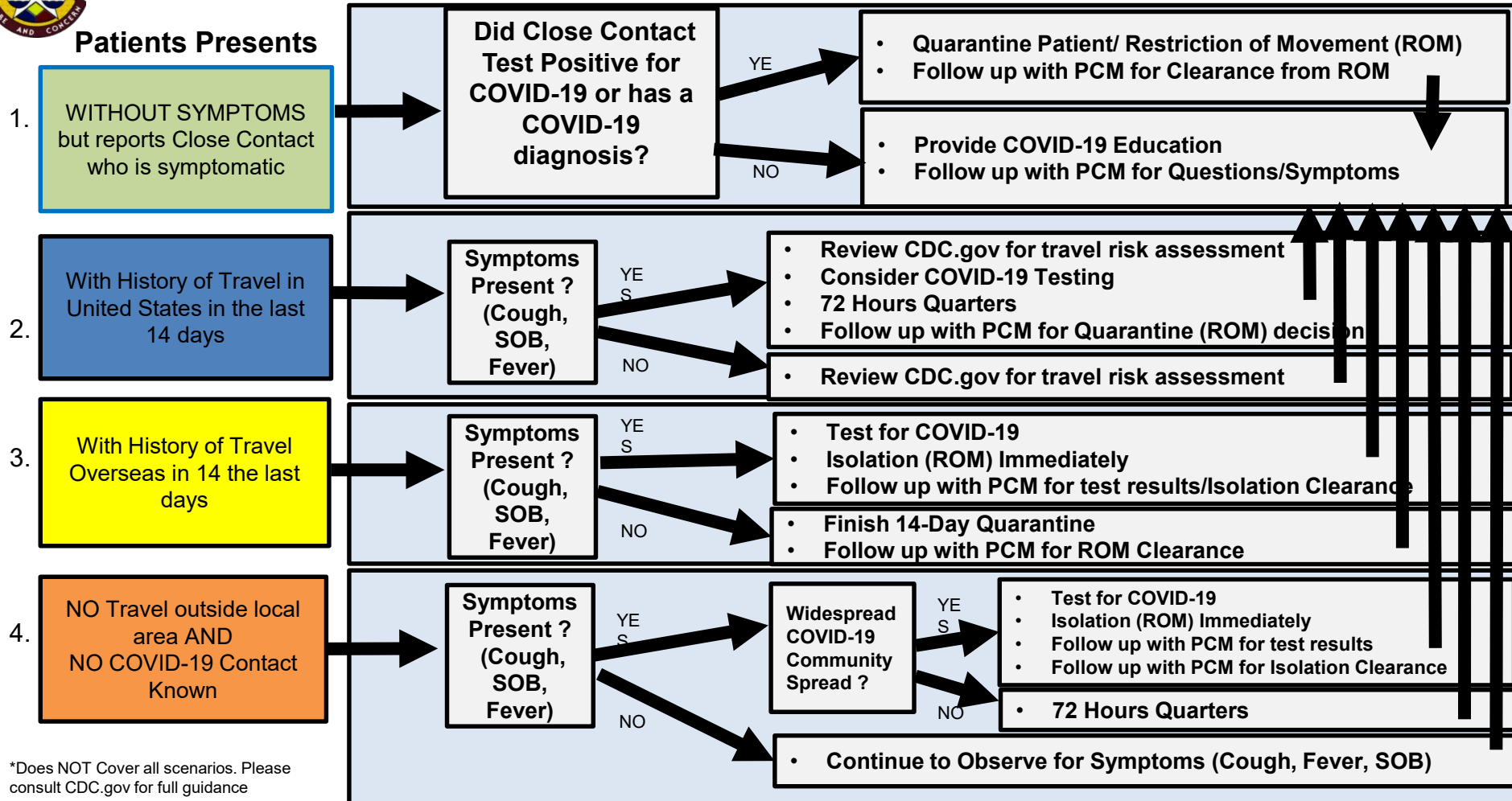
COMMUNITY SERVICES COUNCIL MEETING – April 22, 2020

GARRISON SERVICES UPDATE



COVID-19 Common Patient Scenarios and Provider Management Guide: 3 APR 2020

Patients Presents



*Does NOT Cover all scenarios. Please consult CDC.gov for full guidance

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GARRISON SERVICES UPDATE



COVID-19 Provider Patient Disposition Aid: 3 APR 2020

WHEN and HOW can I return my patient to no restrictions?



QUARANTINE = separation of individuals from the general public who have potential EXPOSURE to a pathogen, AND are NOT EXPERIENCING SYMPTOMS.

Quarantine ends when: - 14 days have passed without development of symptoms
OR

- Symptoms develop and individual is then placed in isolation.

****CAN NOT TEST OUT OF QUARANTINE AND MUST COMPLETE FULL 14 DAYS SINCE LAST EXPOSURE****

ISOLATION = separation of individuals from the general public who are INFECTED and likely ARE EXPERIENCING SYMPTOMS.

COVID- 19 Isolation ends when:

Non-Test Based: individual is without fever(no antipyretics) for 3 days, has improving respiratory symptoms, AND at least 7 days have passed since symptoms first developed.

OR

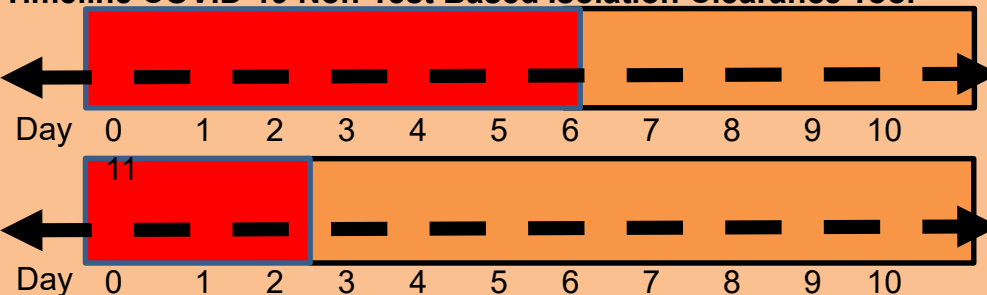
Test Based: Individual has 2 consecutive NEGATIVE tests, separated by 24 hours minimum

Timeline COVID-19 Non-Test Based Isolation Clearance Tool

Day 0 = Symptom Start Date
Count Days Forward to Current Date

AND

Day 0 = Symptom Stop Date
Count Days Forward to Current Date



COVID-19 Isolation Clearance
REQUIRES
BOTH TO BE IN GREEN

**MORE INFORMATION CAN BE FOUND AT www.cdc.gov
and <https://phc.amedd.army.mil>**

Ms. Lorri Golya
Directorate of Human Resources
Director

(254) 284-5103
lorri.a.golya.civ@mail.mil

COMMUNITY SERVICES COUNCIL MEETING – April 22, 2020

GARRISON SERVICES UPDATE

❖ The following offices are open and fully operational:

Service	Hours of Operation	Phone Number	Bldg #
Deployment Readiness Ctr	M-F 0730-1700	254-285-6574	36000
Casualty	M-F 0730-1630	254-287-7200/6968	36042
Separations	M-F 0800-1130; 1230-1500	254-287-3513	18010
• DD 214 Briefings	M-F 0715 Rm B110/A311 (Determined upon arrival)		
Congressional Inquiries	M-F 0800-1530	254-287-4628	18010
Out Processing	M-F 0800-1130; 1230-1530	254-287-4628/7990	18010
• E1-E4 out processing briefing conducted in person (M-Th 0900 B112)			
✓ All out processing Soldiers are encouraged to call prior to coming into the office. Many inquiries can be handled over the telephone. Please call 254-287-4628/7990/9506.			
✓ E5 and above are encouraged to conduct their out processing/clearing on-line. (https://home.army.mil/hood/index.php/units-tenants/Garrison-1/directorate-human-resources/adjutant-general/personnel-actions-branchout-processing . Scroll down to out processing Forms where individual links to the required brief and forms reside.			
• Medical out processing	M-F 0800-1530	254-287-7247	18010

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GARRISON SERVICES UPDATE

❖ The following Finance out processing briefings will be provided on line effective 1 April 2020:

- Separations/ETS/Chapter 254-287-9952/7373
- Retirement 254-287-9952/7373

❖ The following Finance out processing brief has been suspended until further notice:

- PCS Out-processing

****Link to Online Briefing:** <https://www.milsuite.mil/book/groups/fort-hood-dmpo/overview>

❖ The following offices are open but operating at a reduced capability:

Service	Hours of Operation	Phone Number	Bldg#
Reassignments	M-F 0800-1130; 1300-1530	254-287-2910	18010
SFL-TAP	M-TH 0800-1700; F 0800-1600	254-288-2227/5627 DSN: (663) 553-6363	18010

- NDAA Act Workshop will be completed via JKO or Virtual Center. Client will be contacted via Email and telephone to schedule counseling sessions and workshop options.
- ✓ JKO Website: <https://jkodirect.jten.mil>
- ✓ Virtual Center Website: www.sfl-tap.army.mil
- ✓ Virtual Center Telephone Number: 800-325-4715

****Clients will be contacted via email and telephonically regarding scheduling of pre-separation counseling, individual Initial Counseling and Capstone

- Career Skills Program Employer (CSP) Briefs suspended until further notice; for additional CSP information contact 254-288-6735 or 254-288-2227.

COMMUNITY SERVICES COUNCIL MEETING – April 22, 2020

GARRISON SERVICES UPDATE

❖ The following office is open for appointments only:

Service	Hours of Operation	Phone Number	Bldg#
DEERS Rapids/ID Cards	M-F 0830-1130; 1230-1500	254-285-6176/287-2518	18010

- Service provided to Civilians, Contractors and Family Members.

➤ **To schedule an appointment:** In your internet browser type in Fort Hood Rapids Appointment Scheduler, click on the Rapids Appointment Scheduler link that contains Copeland Service Center information and select an appointment date or call 254-287-2518.

*****Soldiers assigned to organizations with DEERS Rapids/ID Card capability will continue to receive services from their unit.**

❖ The following offices are closed but will provide services as indicated:

Service	Hours of Operation	Phone Number	Bldg #
Education Services	Closed	254-287-7329/432-9579	33009

- ETS, Retirement and Chapter Clearing actions for Soldiers will be conducted via appointment, and are based upon a telephonic counseling session.

➤ **To schedule a virtual Clearing Appointment:** https://fhescd_appt.timetap.com

ASAP	Closed	254-287-3378	36000
<ul style="list-style-type: none">• New Hire Civilian Testing• Military Testing upon receipt of samples and as requested by Commands			

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GARRISON SERVICES UPDATE

❖ The following Education services are suspended until further notice:

- ✓ Counseling
 - ✓ Testing
 - ✓ Computer Lab
 - ✓ Briefings: Go Army Ed, Credentialing Assistance, ROTC, AMEDD, Troops to Teachers
 - ✓ Classroom based Basic Skills Education Program (BSEP)
- **** BSEP remains available via the Peterson's On-Line Academic Skill Course (OASC).
(OASC is available at: <http://www.nelnetsolutions.com/dantesnet/>)

❖ The following ASAP services have been suspended until further notice:

- ✓ Employee Assistance Program
- ✓ Suicide Prevention Training – ASIST, Interactive Role Play
- ✓ Alcohol and Drug Abuse Prevention Training

❖ The following offices are closed but will provide an emergency on call capability:

Service	Hours of Operation	Phone Number	Bldg#
Retirement Services	Closed	254-338-1003	18010
<ul style="list-style-type: none">• SBP Briefings scheduled 14 and 28 April have been cancelled• Pre-Retirement Orientation scheduled for 21 May 2020 – No change at this time			
FOIA/Privacy Act/Publications	Closed	254-287-1809/258-8401	18010
Personnel Automation	Closed	254-287-1509	18010
Military Personnel Center	Closed	254-289-8943	130
Passports	Closed	512-525-1552	130

****The State Department has suspended all routine passport applications until further notice; emergencies will be processed on a case-by-case basis.

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GARRISON SERVICES UPDATE



Mr. Daniel Wise
Army & Air Force Exchange Service
General Manager

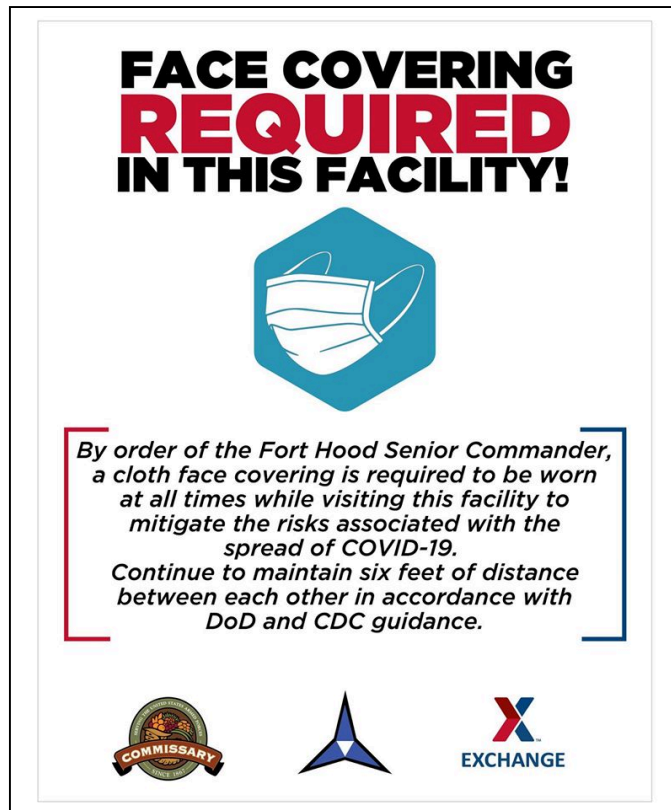
(254) 532-6537
wised@aafes.com

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GARRISON SERVICES UPDATE

- AAFES locations have posted signs identifying the new policy requiring face covering (1)
- Cloth Face coverings are available for purchase at Save Cleaners (old Clear Creek PX) (2)

(1)



(2)



Cloth face coverings available

**Bldg. 50004
Clear Creek Blvd.
(254) 532-2502**



COMMUNITY SERVICES COUNCIL MEETING – April 22, 2020

GARRISON SERVICES UPDATE



Ms. Vicki Walker
Commissary Officer, Clear Creek

(254) 287-7898

Vicki.Walker@deca.mil

Mr. Edmund Keifer
Commissary Officer, Warrior Way

(254) 287-8025

Edmund.Keifer@deca.mil

COMMUNITY SERVICES COUNCIL MEETING – April 22, 2020

GARRISON SERVICES UPDATE

We are still experiencing distribution shortages and will limit high demand product as needed to ensure as many families as possible get some of what they need. This list will change as availability change:

- Paper products (toilet paper and paper towels) (limited to 1 each)
- Liquid Bleach (limited to 1 each)
- Alcohol (limited to 1 each)
- Hand Sanitizer (limited to 1 each)
- Sanitizing wipes (limited to 1 each)
- Lysol disinfectant sprays (limited to 1 each)
- Cleaning products
- Dry beans
- Dry pastas

Visitor Policy - rescinded until further notice. Only ID card holders with Commissary Shopping privileges are allowed entry with a face covering. No visitors are allowed.

**"We thank you for shopping YOUR Commissary."
*Be Safe***

Mr. Brian Dosa

Directorate of Public Works
Director

(254) 287-5500

brian.l.dosa.civ@mail.mil

COMMUNITY SERVICES COUNCIL MEETING – April 22, 2020

GARRISON SERVICES UPDATE

Available Services

Call 254-287-2113 for any inquiries regarding service continuity

FACILITY & HOUSING REPAIRS

- Priority 1s only (Emergency; Life/Health Safety)

HOUSING SERVICES

- Barracks Management – normal operations
- Housing Services Office – normal operations

MUNICIPAL SERVICES

- Grounds Maintenance – high visibility only; pending contract
- Custodial – normal operations
- Solid Waste – normal operations
- Recycle Collection – normal operations
- Recycle Processing – deferred
- Pest Control – normal operations
- Stray Animal – normal operations

ENVIRONMENTAL SERVICES

- Classification Unit / HazWaste – by appointment only
- Purge Facility – by appointment only
- Environmental Assessment Compliance inspections – deferred

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GARRISON SERVICES UPDATE

Road Construction



Repair Tank Destroyer

- 72nd St to Mayborn Gate
- COMPLETE

Repair Wratten Drive

- Tank Destroyer to Santa Fe
- Complete: May 2020

Repair 72nd Street

- Old Ironsides to 761st Tank Battalion
- Complete: July 2020

Repair Clarke Road

- I-14 to Mohawk Road
- Complete: Oct. 2020

Repair Clear Creek Road

- West Range to Old Ironsides
- Complete: Dec. 2020

COMMUNITY SERVICES COUNCIL MEETING – April 22, 2020

GARRISON SERVICES UPDATE



Dr. Peter Craig
Family and Morale, Welfare and Recreation
(Family and MWR)
Director

(254) 287-4339
peter.craig.naf@mail.mil

COMMUNITY SERVICES COUNCIL MEETING – April 22, 2020

GARRISON SERVICES UPDATE

Other Available Services/Programs

Child & Youth Services:

- Facebook Initiative: Daily Resource and Ready/Resilient Posts
- Added COVID-19 Resource Tab to the MWR SLO Site in support of Families in the process of transitioning

Hood Stadium: Patrons need to continue to social distance themselves while using the stadium (i.e. no flag football, soccer, etc.).

Library:

- **Clearing** done online, so Soldiers do not need to go to the library to clear. However, if they have library materials to return and/or are not cleared via the online process, they should e-mail amy.w.roumell.naf@mail.mil to coordinate their clearing.
- **Online Material Checkout:** Beginning Tuesday 28 April, curbside pickup at the library will be in place. Go to Fort Hood MWR Facebook page for instructions.

Process: E-mail Amy (amy.w.roumell.naf@mail.mil) NLT than Sundays in order to put in their order/request (i.e. title and author of the material they would like), which will be available for pickup on Tuesdays from 1000-1400.

The Sportsmen's Center **LIMITED OPERATIONS**

- **Thur & Fri - 10a-2p**
- **Fishing, Hunting, and Area Access**

Permits ONLY Bring a pen

10 People max inside at a time

“Closed until further notice”

- **The Snack Bar and Skeet Range**



Practice social distancing, and stay home if you are sick.

COMMUNITY SERVICES COUNCIL MEETING – April 22, 2020

GARRISON SERVICES UPDATE



April 4th - May 17th - turkey hunting
All year long - fishing

Fort Hood Turkey Hunting Season & Fishing

Ft. Hood hunting permit required. Must check in harvests at game check station kiosk. Must use Huntrac to make reservations.

If you don't have a permit Sportsmen's Center will be open
Thursday & Friday 10 a.m. - 2 p.m. starting April 9th

Call on the open day for all the requirements to hunt on Ft. Hood

254-532-4552

Hood.ArmyMWR.com



BLORA
LIMITED OPENING
Boating & Fishing

Free Access

Until Further Notice



DoD ID required

EVERYDAY
6 a.m. - 8 p.m.

254-287-4907

Hood.ArmyMWR.com

COMMUNITY SERVICES COUNCIL MEETING – April 22, 2020

GARRISON SERVICES UPDATE



Keep Active! Keep Social Distance!

Open everyday Dawn to Dusk

BLORA

Mountain Bike & Hike Trails

Offering a wide variety of hiking & biking trails
ranging from hobbyist to experienced.

DoD ID required

Hood.ArmyMWR.com

254-287-4907

COMMUNITY SERVICES COUNCIL MEETING – April 22, 2020

GARRISON SERVICES UPDATE

Due to the current dynamic environment regarding COVID-19 and our efforts to support our Soldiers, Family members and the local community, **Army Community Service (ACS)** continues to provide assistance via phone and/or email.

For information/questions, please call
(254) 287-4ACS (4227) or Email:
usarmy.hood.imcom-fmwrc.list.acs-iro@mail.mil

For instructions on how to submit an Army Emergency Relief (AER) application electronically, please call
(254) 288-7292; (254) 287-6483; (254) 553-3102; or (254) 287-8982
or Email **usarmy.hood.imcom-fmwrc.list.ACS-FRB@mail.mil**

Hood.ArmyMWR.com



COMMUNITY SERVICES COUNCIL MEETING – April 22, 2020

GARRISON SERVICES UPDATE



*Going through some things and
need to talk to someone?*

Military Family Life Counselors - TeleHealth Services

MFLCs are licensed professional clinicians. Due to COVID-19, non-medical counseling services are provided telephonically and virtually with Zoom video for Military Personnel and their Families.

For assistance:

Monday - Friday from 8am - 5pm

(254) 248-2612 / (254) 266-4053 / (254) 248-2602

After 5pm or anytime Saturday and Sunday

Military OneSource (800) 342-9647



MFLCs Can HELP!!!

Hood.ArmyMWR.com



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GARRISON SERVICES UPDATE

Report Domestic Violence or Child Abuse

24/7 Hotline

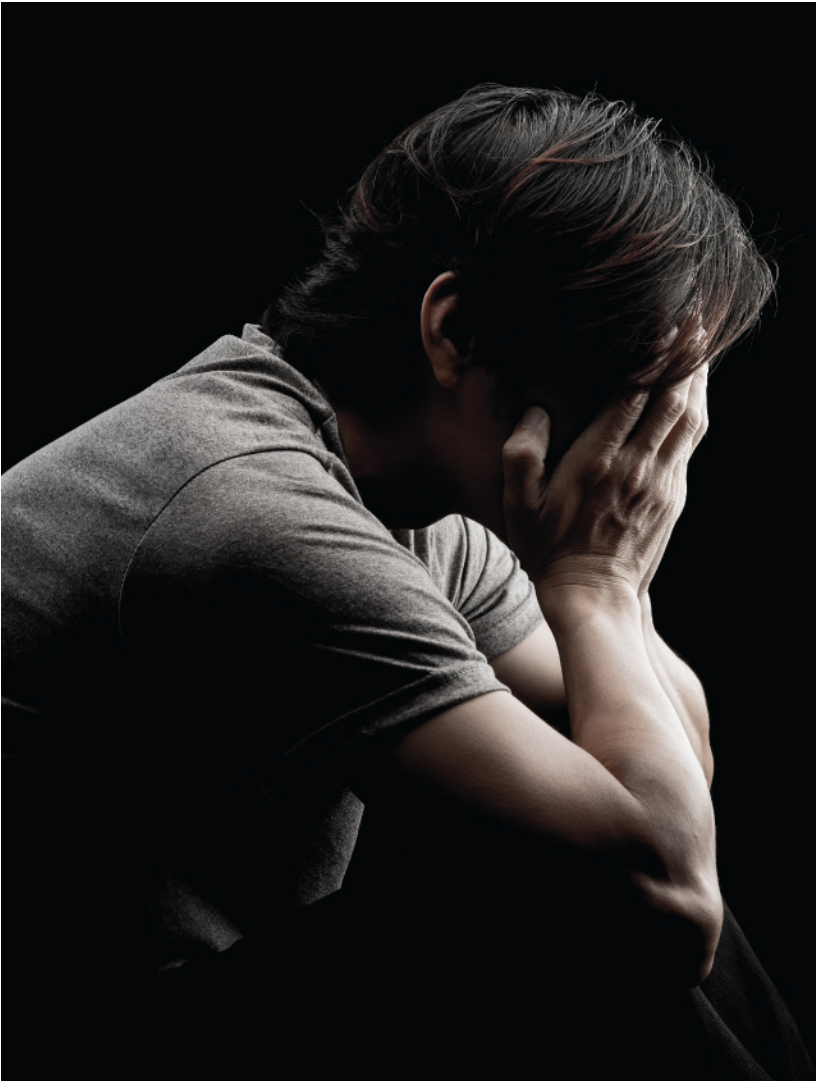
254-287-CARE (2273)

Hood.ArmyMWR.com



COMMUNITY SERVICES COUNCIL MEETING – April 22, 2020

GARRISON SERVICES UPDATE



Victims of Domestic Violence

24/7 Hotline

254-702-4953



Hood.Armymwr.com



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GARRISON SERVICES UPDATE



FORT HOOD'S GREAT BIG PODCAST:
<http://www.greatbigpodcast.com>
<http://www.facebook.com/FHGBPC>

FORT HOOD SENTINEL:
forthoodsentinel.com
[facebook.com/forthoodsentinel](https://www.facebook.com/forthoodsentinel)

FACEBOOK:
[facebook.com/forthood](https://www.facebook.com/forthood)
[facebook.com/FortHoodBdcstOps/](https://www.facebook.com/FortHoodBdcstOps/)

TWITTER:
twitter.com/forthood

INSTAGRAM:
[instagram.com/thegreatplaceofficial](https://www.instagram.com/thegreatplaceofficial)

COMMUNITY SERVICES COUNCIL MEETING – April 22, 2020

CLOSING REMARKS

**COL Jason Wesbrock
USAG Fort Hood
Garrison Commander**

Next Meeting

Wednesday, May 24, 2020 10:30 am

Location TBD

www.Hood.armyMWR.com